

Intuitive! Internet-Accessible!
BugWatch allows your Project Development to progress with
ALL team members fully informed!

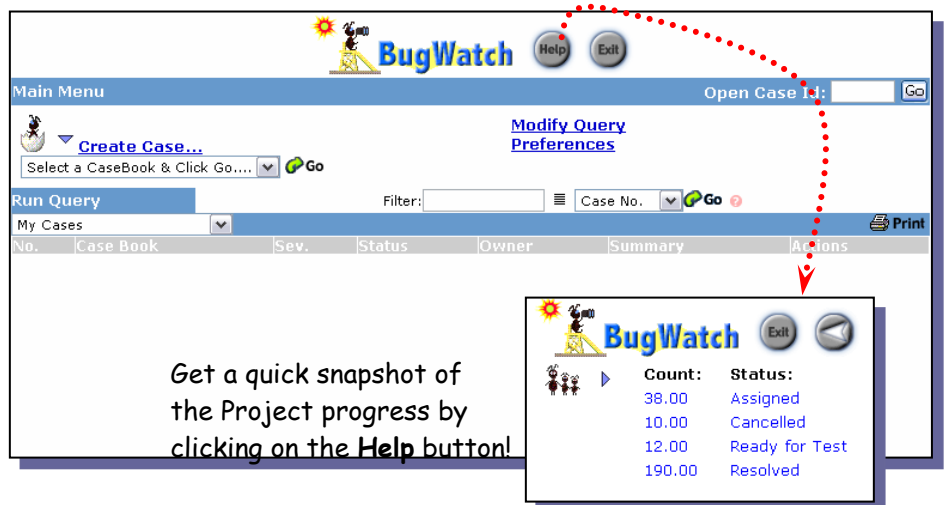
BugWatch Main Page:

The **BugWatch** Main Page is your Starting Point for *Enhanced Project Communication!*

Create New Cases, or

Search for Existing Cases using One or more of the powerful **BugWatch** Search Features:

- Filters
- Queries
- Modified Queries



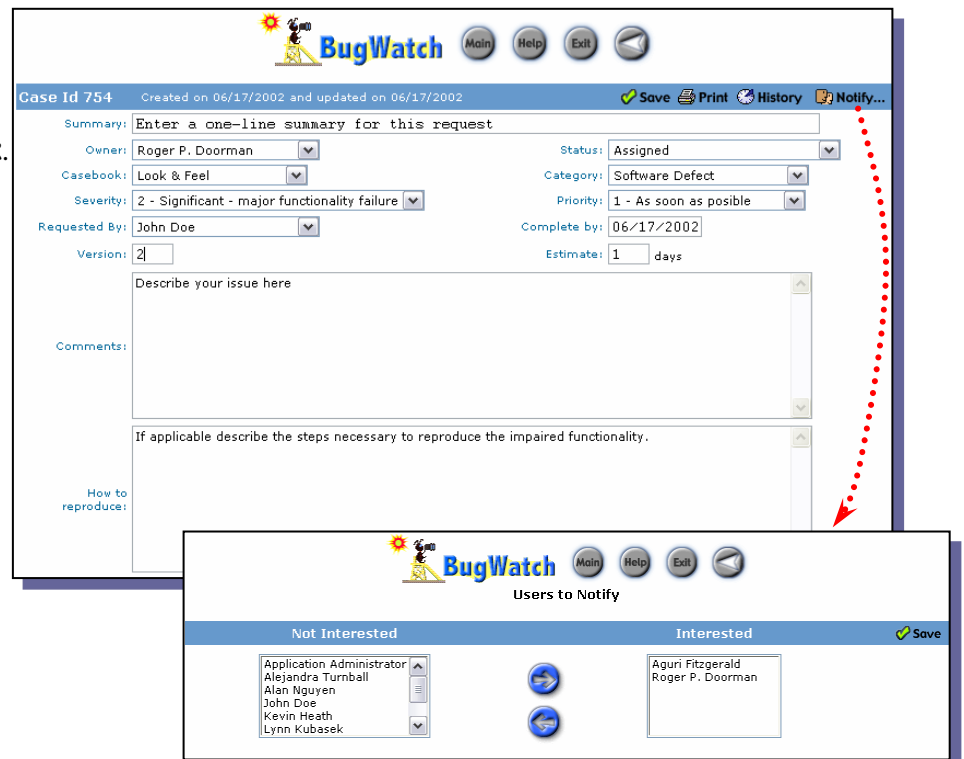
Get a quick snapshot of the Project progress by clicking on the **Help** button!

Count:	Status:
38.00	Assigned
10.00	Cancelled
12.00	Ready for Test
190.00	Resolved

Create New Cases:

- Write a one-line descriptive Summary.
- Assign an Owner.
- Choose the appropriate Casebook.
- Estimate Case severity.
- List the Requestor (useful for Help Desk tracking).
- Case Status (starts in Assigned).
- Case Category
 - Software Defect
 - Design Change
 - Database Request
 - Documentation Error, Etc.
- Priority (for Development scheduling)
- Complete-by Date
- Estimation-of-work-time in Days.
- Set up your Notify List to email team members by adding team members from the "Not Interested" column to the "Interested" column.

New Case Page:



Case Id 754 Created on 06/17/2002 and updated on 06/17/2002

Summary: Enter a one-line summary for this request

Owner: Roger P. Doorman Status: Assigned

Casebook: Look & Feel Category: Software Defect

Severity: 2 - Significant - major functionality failure Priority: 1 - As soon as possible

Requested By: John Doe Complete by: 06/17/2002

Version: 2 Estimate: 1 days

Describe your issue here

Comments:

If applicable describe the steps necessary to reproduce the impaired functionality.

How to reproduce:

Users to Notify

Not Interested	Interested
Application Administrator Alejandra Turnbull Alan Nguyen John Doe Kevin Heath Lynn Kubasek	Aguri Fitzgerald Roger P. Doorman

View and Update Existing Cases:

- Edit New Comments and update the Status.
- View the Case History.
- Print the Case History in Acrobat PDF format.

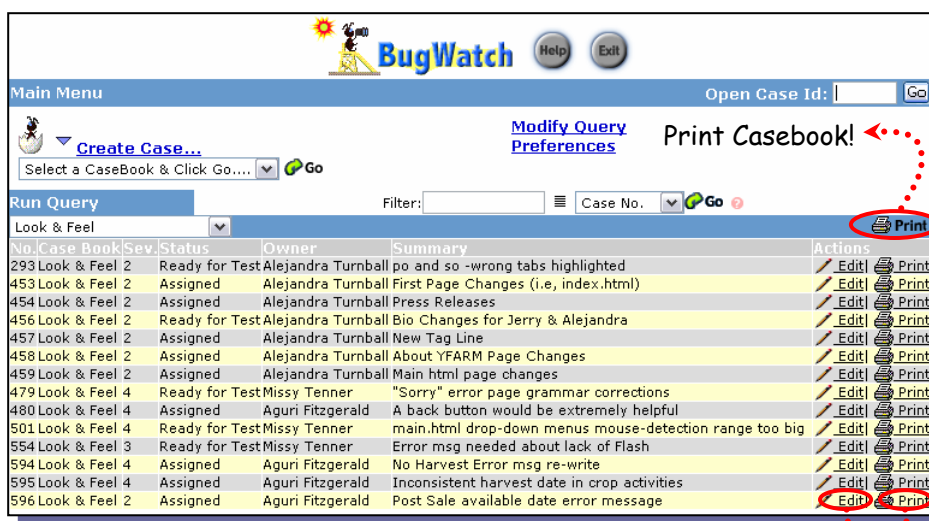
Sample Query Results Page

Run a Query:

These are searches created by the **BugWatch Administrator** or modified Queries saved by users.

Use Search Filters

These provide added Search Power by allowing the user to Case Summaries by Key Word, Case Number, Casebook, Severity, Status Owner or Summary.



Edit or View Cases!
Print Case & History!

Modify an Existing Query or create a New Query

You can use Modified Queries provide customized Search features with a wide range of parameters.

Modify Query Page:

New Queries:

- Name Your Query
- Make your Query private or public by checking a box.
- Choose one Casebook or Any.
- Owned by...
- Created by...
- Choose Case Category or Any.
- Choose Case Severity or Any
- Created From - Date Range
- Closed From - Date Range
- Modified From - Date Range

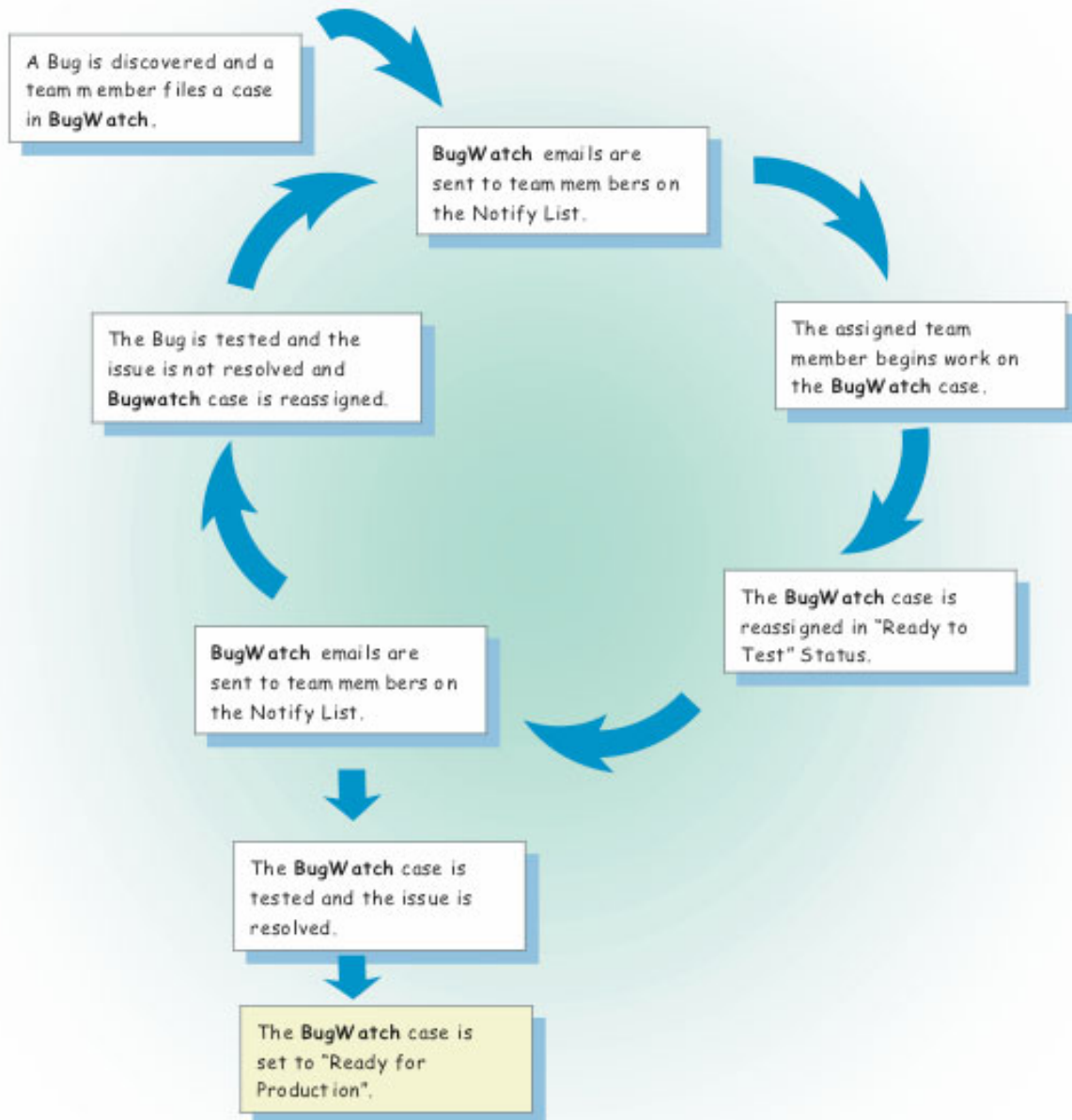


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casebook = [Keys:(isDefault, prefix, name, isActive); Values:(0, OD, Online Demo, 1);]
AND
category = [Keys:(isDefault, name); Values:(1, Software Defect);]
AND
creator = [EmailAddress:john@avum.com; Name:John Doe; ]
AND
status = [Keys:(isClosureStatus, isDefault, name); Values:(1, 0, Resolved);]
AND
dateCreated <= [2002-03-31 00:00:00 -0800]
AND
dateCreated >= [2002-06-01 00:00:00 -0700]
AND
summary caseInsensitiveLike [Finished Cases]
    
```

BugWatch allows your Project Development flow to proceed smoothly and confidently!
Manage your methodology with an easy-to-track history and open communication!

Sample **BugWatch** Case flow:



BugWatch is the Anytime/Anywhere solution for Project Development!